RESCUE READY SERVICES FROM ZOLL

Life Depends on It

Your AED needs to be ready and compliant when you need it most. That means ensuring your employees are trained to respond, your organization is compliant with state regulations, and you're immediately alerted when any aspect of your AED program requires attention. After all, someone's life depends on it.
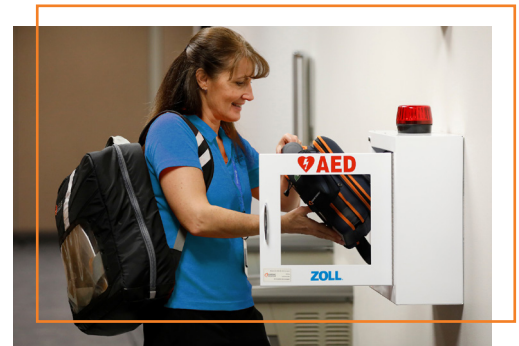

Exceptional Quality at Every Level

Whether you need help managing the readiness and compliance of your own program or need a dedicated team to support a fleet of AEDs, ZOLL's Rescue Ready® Services has a robust program that fits your needs. All our service offerings are powered by PlusTrac™, so no matter what level of service you choose, you can be sure you're getting a resilient, interactive, web-based platform that's cost effective and reliable.

ZOLL® Rescue Ready Services offers exceptional software support, service and maintenance, and training classes to help you manage your compliant, life-saving AED program:

PlusTrac: This scalable and user-friendly, cloud-based software platform ensures your AED program is compliant and ready. Stay on top of state and local regulations; responder training and certification tracking; and automated product alerts.

PlusCare™: On-site service and maintenance puts certified technicians out in the field to perform routine inspections and maintenance, troubleshoot device issues, replace expired batteries and electrodes,* and provide any post-event support you need.

PlusLearning™: Our education and training instructors deliver flexible AED, CPR, and first aid classes in small group settings. Our nationally accredited professional instructors can teach at your location or can provide a blended (on-site and online) training experience to meet your staff and volunteer needs.

*Available with PlusCare Advanced package only

Support Tailored to Your Needs

Program management needs differ from one organization to the next, but we believe all organizations deserve the same resilient, reliable support that Rescue Ready Services provides. That's why all our program options are powered by PlusTrac.

	PlusTrac Essential	PlusTrac Professional	PlusCare Preferred	PlusCare Advanced
Online file cabinet/resource library	●	●	●	●
Prescription/medical authorization	●	●	●	●
Medical direction/oversight		●	●	●
AED program data entry/batch upload	●	●	●	●
Local and state EMS agency notification/registration		●	●	●
AED status and accessory tracking/reporting	●	●	●	●
Responder certification tracking/reporting	●	●	●	●
AED program alerts/notifications	●	●	●	●
FDA/manufacturer recall alerts	●	●	●	●
Customer support	● (Online chat only)	●	●	●
AED program deployment and activation plan		●	●	●
Program launch event		●	●	●
Compliance guarantee documentation		●	●	●
Post-event review/loaner AED*		●	●	●
On-site service & maintenance			●	●
Site assessment & Rescue Ready support		●	●	●
Online training & tools	●	●	●	●
Replacement accessories included				●

*PlusCare Preferred and Advanced programs do not include loaner AED feature. A service technician will be sent to the location to make sure the AED is back to Rescue Ready status.

To learn more about these service options and for help determining which program is the best fit for your organization, contact your sales partner or call 866-352-5433.

ZOLL®